

7th November 2024

RE: New instant THICK Powder Level 1 Scoop

We are pleased to announce the introduction of a new Level 1 scoop to complement our existing blue scoops included with our instant THICK Powder products, available in 100g, 675g and 1.75kg packaging. This new scoop will be available in packaging starting November 11, 2024.

Our commitment to providing the best possible experience with our products remains our top priority. We believe that the addition of the Level 1 Slightly Thick scoop, alongside the existing Level 2, 3, and 4 scoops, will enhance the convenience of thickening drinks for both children and adults with dysphagia.

Please be advised that your product codes for ordering will remain unchanged.

Thank you for your support. If you have any questions or need further assistance, please don't hesitate to contact your account manager, or our Customer Experience team at sales@flavourcreations.com.au or 07 3373 3000.

Best Regards,

A handwritten signature in black ink, appearing to read "Brett O'Connor".

Brett O'Connor

Head of Sales & Customer Experience

0499 559 566